



**July-August 2019**

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## Editors' note

Cheers to the end of another productive quarter! So here's a round up of some noteworthy updates from our SAFSMS activities. To experience all the amazing features of SAFSMS, login to the demo page and see updates on the blog. Have a great read.

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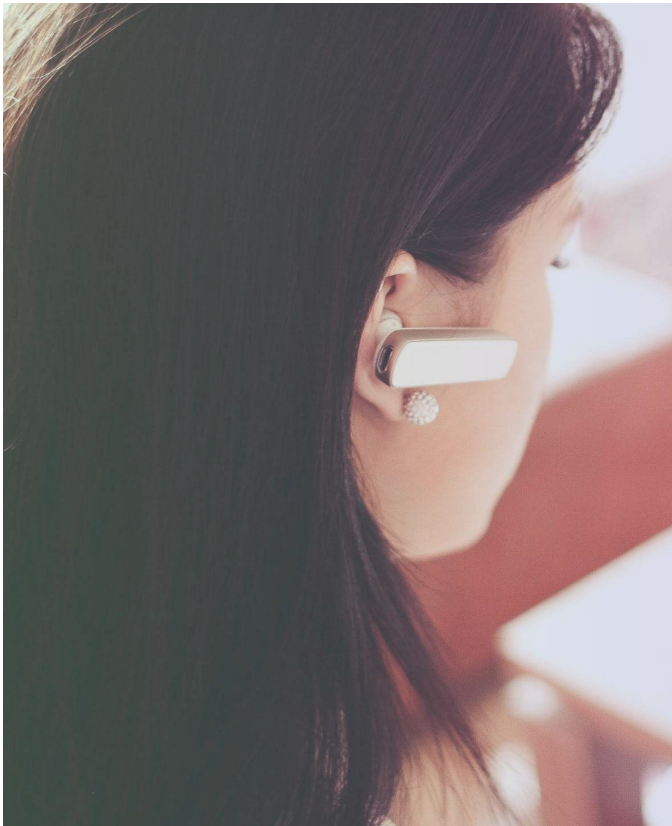
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# Support Report

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**+500**

**Schools trust  
us to manage  
their finances.**



## Error in printing Result

School administrators often send tickets to our support desk complaining about their inability to download student's report sheet, stating that an error occurred when they tried to download the report sheet.

We realize that this issue occurs as a result of configuration settings which the administrators could have missed. After resolving this, we reply the school administrators and explain to them why they encountered such issues and how to avoid it next time.

## Error in displaying grade format

Grading format showing XXX is often reported by Form Teachers trying to cross check student's result before approving for printing. The teachers believe this is a bug or system malfunction. However because we are aware of this peculiar issue we direct them to the school's administrator who has either forgotten to configure or add the grading format for that section.

“I want to move to  
art class Seyi”  
-Chinwe lamented.

Seyi, on the other hand, was lost for words,  
“be patient Chinwe,” she said, “perhaps the new teacher would be better”  
“better? but it’s a woman”,  
“you might never know, there’s more to it than meets the eyes” Sheyi urged as they waltzed to the class-room after the break was over to be introduced to their first female math teacher.

All hope is lost Chinwe thought to herself but after the first class with Mrs. Badrah, she began to feel different. For the first time in a long while, she enjoyed the class.

This went on for weeks and after the first test, she realized she was getting better.

"I think we should ask Mrs. Badrah if she can take extra classes"

"But I thought you wanted to join me in art class" a surprised Seyi lamented.

"Not anymore o, I had an A+ in my math test, Mrs. Badrah is doing a wonderful job and I was hoping that we could all contribute some money and pay her for extra lessons"

"Well, that's a good idea, we are so far behind, perhaps she would start afresh with us"

"My thoughts too, WAEC is next year and I want to be very prepared", Chinwe pulled Seyi from the chair and they made their way towards the staff room.

Mrs. Badrah who was at her desk preparing her lesson note for the next class, looked up to see two eager girls staring down at her. She dropped her pen and looked up to them and urged them to sit. When the girls were done with their please, she smiled and said.

"It gladdens my heart to see young girls who take their books serious" she responded with a smile

"Before you ladies came, I had already noticed that most of you are lacking in some of the basic math knowledge which is why I am currently preparing this lesson note."

"And...I do not intend to take a dime from you, I love math and it's my pleasure to teach it"

Years later, Mrs. Badrah walked in to consult with another doctor since her family doctor was away on a trip. Only to be accosted with lots of hugs and screams.

When they were both calm, Chinwe who was the doctor on call went on to explain how the sacrifice Mrs. Badrah made helped her, Seyi and a bunch of her classmates in secondary school achieve their dreams.

Chinwe had searched for her when everywhere just to thank her but was told she, Mrs. Badrah had relocated and no one had her contact. Hence her excitement and relief upon seeing her walk in.

This news gladdened her heart, to hear stories of her students and most importantly that the sacrifices she made where fruitful.

A School Management  
System That's **Simple** and  
**Affordable.**







## Updates: Improvements and Fixes

### Result Update for students

Sending reports to multiple guardians via email has been enabled. After the scores have been inputted and saved, all registered guardians of a student can be selected to receive the result.

### Manage discount button

This feature makes it easy for the accountant to make changes on each student's profile. While managing the discount on school fees or any other payment for a student, changes can be made on the student's page.

### Added two additional referees to staff referee table.

### Fixed showing blank subject group score when print all report sheet is used.

### Fixed error sending bulk sms.

### Updated school fees bill and receipt reports to capture custom currencies.

### Implemented grade details merge field.

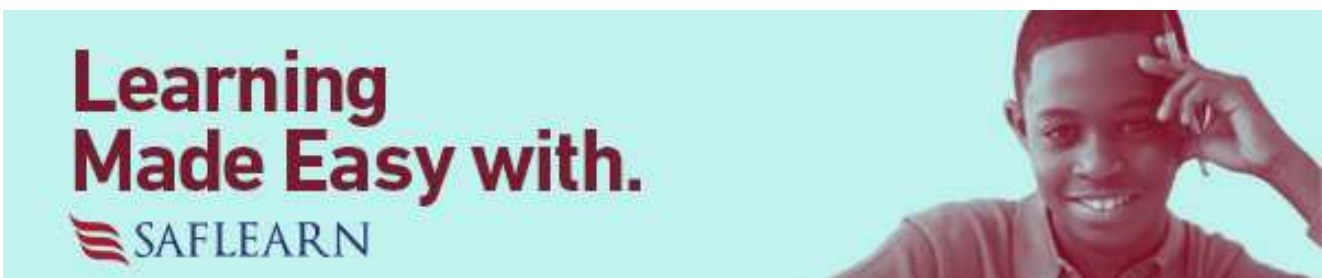
### Fixed confirmation email not working.

### Re-enabled and improved budget report.

### Removed disturbing refer and earn popup and survey.

### Added the second batch of custom currency on five school fees reports (General accounts report, Payroll report, All expenses report, Bank statement, Bank schedule and Bank reconciliation report).

### Implemented configuring and showing of custom currency on the user interface.





## Featured Article: Building a reliable and better team culture.

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The best way to get things done in any business when you take a group of independently talented people is to merge their talents, the amount of energy and creativity released as a result of this merger would be remarkable. But how do you improve their performance, loyalty, engagement amongst others?

**Here are a couple of ways you can build an extraordinary team culture:**

### 1. Picking right

A team is as good as the people that make it up as one wrong hire can have the ability to rock the whole boat, and not in a good way. Hiring new people shouldn't be solely based on capabilities, with the right attitude, a team member can build their skills. Hire does with complementary skills and look for learning history/growth of the individual you are about to hire. Be diverse, if everyone has the same background or thought process then getting new and fresh ideas might be extremely difficult, having one or two outliers wouldn't hurt

**Read more:** <https://blogs.flexisaf.com>

### 2. Be team-oriented

In order for a plant to grow, you have to let it have some sunlight and water, even if it's a cactus. Making teamwork one of your core values would be a step in the right direction. Empower your employees to make their own decisions, this would help them gain trust in themselves to see a project through while accepting responsibility for the outcome, whatever it might be.

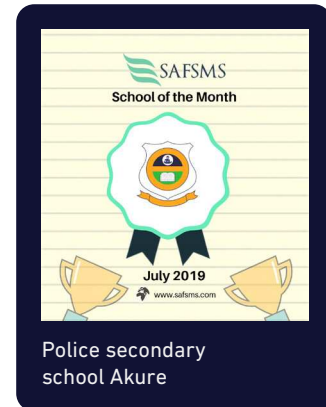
### 3. Culture

Ensure that your vision and mission is clear to the team. Encourage teams to interact by creating tasks that might involve multiple teams, this would reduce any hostility and when employees have concerns, it is easier for them to solve the issues within themselves instead of elevating it to top management every chance they get.

## School of the month & Gallery

### School of the month

We appreciate the most active users on SAFSMS this period.



### CRM training





## KidCoders Training



## Quiz

Want a free data bundle? Answer our Quiz and submit your answers to [newsletter.safsms@flexisaf.com](mailto:newsletter.safsms@flexisaf.com). First 3 correct submissions win!

### Question:

There is a three digit number. The second digit is four times as big as the third digit, while the first digit is three less than the second digit. What is the number?

**Answer to previous quiz:** 3 sons, 4 daughters.

## Contact Us

Your feedback is always welcome, so please contact us anytime. See you in our next issue.

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